



# KENMARE

## National Heritage Tours

### Terms & Conditions

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Tours are subject to change, the following terms and conditions apply;

#### Payment

We offer either secure on-line payment as well as the option of paying cash at the beginning of the tour

#### Refunds

Our tours are usually refundable if cancelling with 48 hours' notice, 7 days for groups of 15+

#### Weather

Kenmare Heritage Tours venture out come rain or shine. So please do bring appropriate clothing, be that rain gear, umbrellas or hopefully even sunscreen. In the event of extreme inclement and potentially dangerous weather we reserve the right to cancel tours.

#### Video/Audio Recording

When taking still photographs please be considerate of others in the group as well as those on the street you may be photographing. Kenmare Heritage Tours does not permit video or audio taping of any kind.

#### Phones

Please ensure your phone is turned onto silent or preferably airplane mode whilst on the tour. We see our tour as a walking performance and as such phones are a distraction and a nuisance and hinder the enjoyment of the tour for others.

#### Tipping

Gratuities are always appreciated, but never expected. But if you are so inclined please fold the tip neatly!

#### Let us know how we did!

We always love to know how much you enjoyed our tours and so do other visitors. Please share your tour experience on your favourite social media channel, or even better, gives us a rave review on TripAdvisor. We hope it was an enjoyable experience and to see you again soon!

#### LEGAL DISCLAIMER

Kenmare National Heritage Tours and its affiliated entities and its employees, shareholders, officers, directors, successors, agents, and assigns, neither own nor operate any person or entity which is to, or does, provide goods or services for these trips or tours. Because "Tour Operator" does not maintain any control over the personnel, equipment, or operations of these suppliers, "Tour Operator" assumes no responsibility for and cannot be held liable for any personal injury, death, property damage, or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, wilful, or unauthorized acts or omissions on the part of any of the tour suppliers, or other employees or agents, (2) any defect in or failure of any vehicle, equipment, instrument owned, operated or otherwise by any of these suppliers, or (3) any wrongful, wilful, or negligent act or omissions on any part of any other party not under the supervision or control of the Operator.